

# FAQ

## Frequently Asked Questions

### ● Reservation and Fee System

Q. When is the reservation starting and how?

A. Online registration will open May 1<sup>st</sup>

Q. Is it weekly or daily?

A. Weekly

Q. How much is the summer camp?

A. ¥58,000 / Camp

Q. Are there discounts available?

A. Yes, however only ONE discount will apply

Returnee: ¥5,000 / week

Siblings Discount = ¥5,000 / child per week

Multiple Week Participation = ¥5,000 / week

YC&AC members discount = ¥18,000 / week

Q. Will there be any cancellation charge?

A. Cancellation prior and up to 14 days before the camp start date: 20% admin / handling charge

Cancellation 6 days prior or shorter before the camp start date: 50% admin / handling charge

No-show, drop-outs, or cancellations made during the camp: 100% of the full charge

Q. How many applicants can be taken?

A. Maximum 60 children per week

## ● **About the Activities**

Q. What kind of activities are you having?

A. Outdoor sports activities including swimming, soccer, rugby, tennis etc.  
Indoor sports activities including basketball, volleyball, arts & crafts, etc.

Q. Are all participants going to do activities together or individually?

A. We will split into groups based on age

Q. Is every week of the program the same?

A. Every week will differ depending on the weather, number of participants and age

Q. Do you have a field trip?

A. No, all activities will be done within the YC&AC

## **Swimming Pool and Water Activities**

Q. What is the size of the swimming pool?

A. Length: 25m

Width: 15m

Shallow Area Depth: 1.2 m

Deepest at Diving Board: 4.5 m

Q. What kind of activities will you have at the pool?

A. Pool team games, relays, diving, water polo, etc.

Q. Do you have activities in the pool every day?

A. We will schedule to go in the pool every day if the weather allows

Q. What are the contents for the swimming test?

A. For safety we will conduct a simple test on the first day of camp

- Swim 25 meters using any stroke except back stroke without wearing a personal flotation device
- Treading water for 30 sec
- Able to jump from the 1-meter diving board and exit the pool at their own undertaking

Q. Do you have to pass the swimming test in order to get in the pool?

A. No, we will divide kids into groups depending on the results for safety purpose

Q. Do you have to bring any special items for the swimming pool?

A. In accordance with individual usage such as floats, pfd, earplugs, goggles etc.

Q. What will happen on rainy days?

A. We will plan sports and activities indoors

Q. What happens to kids who can't swim?

A. They will stay in the shallow end or a kids pool (depth: 60cm)

Q. What happens to a kid who does not like swimming? Can they observe?

A. Yes, however the lifeguard or swimming instructor will advise where they can observe from

Q. Are there activities for children who are not able to swim or go in the water?

A. They will have something that they can do around the swimming pool

Q. How many lifeguards will be looking out? Are there foreigners?

A. There will be 2 lifeguards at all times and a mix of Japanese and foreigners. In addition to the lifeguards, there will also be counselors with the campers at all times

## ● English Games and Learning

Q. Is there an English test?

A. No

Q. Will my child have a problem if he / she does not know how to speak English? Will there be Japanese speaking staffs?

A. No, they will not have a problem since our staff will be fluent in both English and Japanese

Q. Is the whole program in English? (For kids from International School and returnees)

A. There will be a mix of English and Japanese

Q. How many English speakers will participate?

A. Approximately 30% of the participants are English speakers

## ● Things to Bring

Q. What should my child bring?

A. Shoes (indoor and outdoor) cap (hat), swim suits, bath towel, sporting clothes, sunscreen cream, water bottle, sandals any other items that the individual needs. Please make sure to write the child's name on his / her belongings. No need to bring a swimming cap.

Q. Do you have to bring two pairs of shoes?

A. Yes, one pair for each indoor and outdoor

Q. What kind of clothing should be worn?

A. Sporting Clothes

Q. When can I get a summer camp T-shirt?

A. On the first day of camp (Monday)

Q. Do you have to wear a summer camp T-shirt?

A. Yes

Q. If I registered more than 1 week, do you provide extra shirts?

A. Since t-shirt fees will not be included in the following week(s), we will not provide extra shirts

Q. How many towels do you need to bring?

A. Preferably 2 towels, one large and one small

## ● **Camper Demographics**

Q. What is the ratio of Japanese to Foreigners?

A. 75% Japanese to 25% Foreigners

Q. What age group is the oldest?

A. 12 years old

Q. Can Junior High students participate?

A. No

Q. Can friends participate together?

A. Yes, please indicate your friend(s) name on the registration form

## ● **Counselor Information**

Q. Are they all foreigners?

A. Mixture of Japanese and Foreigners

Q. Can counselors speak Japanese?

A. Yes, they are bilingual

Q. What is the ratio of kids : counselor?

A. 1:6-8

### ● **Pick-Up / End of Day Routine**

Q. When dropping off and picking up kids, are parents allowed to use the parking lots?

A. Yes, fee applies after 15 minutes

Q. If my child or children cannot attend the camp at the starting time, are they allowed to come later in the day and if so where do they report to?

A. They can participate as long as the summer camp coordinator is notified in advance to ensure we know when the child is arriving and contact summer camp coordinator when they arrive. No discount or refunds will be given on the participation fee

Q. Can the child pull out of the camp mid-week?

A. Yes, however no discount or refund will be given on the participation fee

Q. Where is the meeting place and pick up place for children who are participation in the camp?

A. At the main gymnasium

Q. What time should I drop off my child or children and what time should I pick them up?

A. As the camp starts at 9:00am, please drop off your child by 8:55 am and be ready to pick your child up at 3:00 pm

Q. Is it possible for my kid(s) to go to camp by themselves or with friends?

A. Yes, however their travel is not the responsibility of YC&AC

Q. Can a parent / guardian stay and observe the camp?

A. No, as it has been shown in the past and through studies, children do not participate in a focused manner if there are observers around. However, parents / guardians are more than welcome to stay and dine in at the restaurant

## ● **Miscellaneous**

Q. What is the lunch menu during the camp?

A. A variety of international food will be served. Please see a sample lunch menu

Q. If the kid is allergic to a particular food, can we ask for a special menu?

A. No, we will ask you to bring your own lunch

Q. If I want to talk to the instructors, what can I do?

A. We will set a Q&A session after the daily camp is over. If you have any questions, please ask then

Q. What is YC&AC?

A. We are the oldest members' sports and recreation club in Japan. The main language at the club is English

Q. What shall I do if I want to become a member of YC&AC?

A. Please inquire at the Concierge

Q. Is there a changing room?

A. Yes

**Q.** How many spaces are available at any one time for a summer camp group?

**A.** The maximum capacity is 60 kids and the earlier you sign up, the greater chance of gaining entry to the camp

### **CANCELLATIONS CALLED BY THE CLUB**

In case there are no modes of transportation and we cannot assure everyone's safety (such as natural disasters), we will consider cancelling the camp. If we decide to cancel the day, a cancellation email will be sent out before 7am on the day of. There will be a 15% refund for every cancelled day.